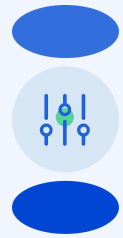


Specialist Testing for Salesforce

Conduct your Salesforce UAT testing with confidence



The business dilemma

Salesforce implementations often feature intricate customisations, integrations, and workflows that demand thorough validation. Relying on outdated, manual testing approaches increases the risk of undetected defects, delayed releases, and user dissatisfaction.

Common challenges include:

- Reliance on manual, inconsistent testing prone to missed defects
- Difficulty automating tests in dynamic or complex UI elements
- Poor user engagement and feedback management during UAT
- Risks of integration failures across Salesforce and other business systems

The result? Delayed launches, increased costs, frustrated users, and critical business processes left untested—putting your Salesforce success at risk.

Our approach

We combine deep Salesforce expertise with smart automation to simulate real user behavior and validate business-critical workflows:

- Up to **80% reduction** in QA workload for business users
- More than **80%** critical business processes covered
- Up to **50%** reduction in total UAT costs
- **50% faster testing times** from UAT to go live
- UAT reflects actual Salesforce use across Sales Cloud, Service Cloud, and Omnistudio
- Combine manual and automated tests to handle complex UI challenges
- Testing ensures data safety and regulatory alignment

Real success stories

When a UK financial services provider faced a major platform migration, they couldn't afford disruption. Our approach delivered:



2i's approach ensured test cases reflected our real processes. My HR team could focus on organisational change and worry less about technology change!"

Head of HR, Enterprise Client

2i is the UK's leading quality assurance and software testing consultancy, delivering excellence since 2005. With 400+ specialists, we elevate software testing from compliance to competitive advantage. We're the only company commissioned to deliver AI assurance and Synthetic data services to the UK Government, ensuring your AI solutions are safe, reliable and compliant.

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